



Enable better healthcare workflows and patient outcomes.

Start improving your EHR software with Macadamian's . . .

Electronic Health Record Software Usability Workshop

Many clinicians agree that Electronic Health Record (EHR) systems are challenging to use and can introduce user errors that could be harmful to patients. To help EHR vendors understand and proactively address EHR usability, Macadamian offers a **Usability Workshop** for developers of EHR solutions that focuses on the use error criteria established by NIST to improve patient safety.

Our Process

The **Workshop** covers:

- The *Key Criteria of the EHR Usability Protocol* and their implications for EHR products
- How to select the appropriate NIST usage scenarios/workflows and set usability targets using NIST's 8 "Use Error" categories
- Clarifying goals for product usability benchmarking and tracking
- Establishing timelines for a business case and plan of action

The Results

In this interactive one-day workshop Macadamian's usability research experts work with key members of the client's product development team to develop a formal usability assessment plan including:

- A Usability Strategy with a draft business case and concrete plan of action to meet NIST requirements
- Patient Safety Goals and Benchmarks that will underpin your products' differentiation.
- Action Plan and Timelines

Put your EHR products on the path to improve usability and accelerated adoption within hospitals and physician practices.

For more information visit www.macadamian.com/industries/healthcare or call Didier Thizy, Director, Healthcare Solutions at (819) 772-0300 ext. 136.